

Developing Leaders in Tourism and Hospitality

Overview

The leadership programme is designed to prepare middle managers with the requisite knowledge and skills to assume strategic leadership positions in their organisations or beyond.

Learning Objectives and Benefits:

- Embed critical business knowledge in hospitality & tourism
- Identify and address development areas in their organisations
- Increase self-awareness and professionalism
- Develop interpersonal capability
- Understand business concepts and increasing commercial awareness in hospitality & tourism

Who Should Attend:

- Middle managers in hospitality and tourism organisations (can be extended to retail)
- Entrepreneurs of SME in hospitality, tourism and retail sectors

Structure and Curriculum:

- Personal Development
- Leadership Fundamentals
- Aligning Values and Behaviour
- Leading Teams Effectively
- Developing Strategic Thinking
- Stakeholder Engagement

Mode of Delivery: Hybrid Location: LBS Campus and Live Online

Date: July 8 -9, 2025

